



2020-2021 Facts & Stats

Our Mission:

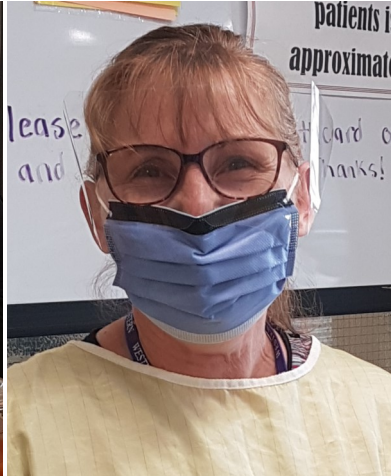
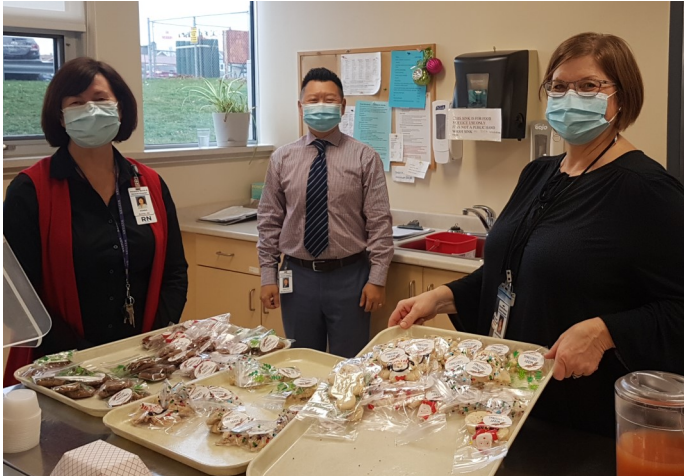
Providing high quality, patient-centred care to our community, delivered by a dedicated team

Our Vision:

Further develop and strengthen health system partnerships to meet the evolving needs of our community

Our Values:

Integration
Compassion
Accountability
Respect
Excellence



AMGH Annual Report

The healthcare system faced a once in a lifetime pandemic this past year and it has taken a toll that will require months of recovery. Personal losses, stress on staff and physicians, and restrictions on our social interactions have all been a major burden. As vaccine supply increases, a return to normal life is around the corner.

While there is no substitute for face-to-face interactions, our sense of community remained strong, as we leveraged technology to create new relationships, nurture existing ones and celebrate major milestones. For example, Lab self-assessment and Pharmacy Accreditation which revealed that AMGH was moving in the right direction on safety and security and fully supported by the college.

This year also saw the loss of a friend and valued member of our community, Bruce Quigley, President / CEO (2016-2020). A memorial tree will be planted on hospital grounds to commemorate Bruce's dedication to health care and to honor his life.

Looking ahead, there will be a few items to focus on this coming year. Firstly, the focus is on building a high performing resilient team as AMGH welcomes a new CEO. Secondly, the work with Ontario Health Teams is gaining traction as dedicated staff are recruited to carry out and implement initiatives like improving the patient experience, particularly transitions and building system capacity. Lastly, AMGH will focus on a strategic plan renewal, facilities Master Plan and capital investments in CT and a Mental Health rejuvenation project.

As much as the theme of collaboration emerges as a common thread, so too does the feeling of gratitude. In the face of great challenges, each of you continue to show remarkable dedication, adaptability and empathy. Recognition goes out to Staff, Physicians, Senior Leadership Team, Partners, AMGH Foundation, AMGH Auxiliary, Alana Ross, Dr. Kim Spacek (more work than ever imagined for the Chief of Staff), Jimmy Trieu (for Acting CEO) and all our partners. Finally, thank you to the Board of Directors for their support, dedication and patience. Thanks to you, our hospital has been able to continue fulfilling its mission, even under unprecedented circumstances.

Allan Ball
Board Chair

Jimmy Trieu
Acting President & CEO

Dr. K. Spacek
Chief of Staff

Samantha Marsh
CNE/VP Clinical Services

242 Employees **105 Nurses**
28 Physicians/Specialists **60 Volunteers**

Auxiliary

AMGH is extremely grateful for the ongoing support of the AMGH Auxiliary throughout the COVID-19 pandemic. Despite AMGH having to suspend on-site Auxiliary presence, and the challenges the Auxiliary has faced due to limited opportunities to fund raise, their support of the hospital has been outstanding as evidenced by their approval to purchase over \$17,000 worth of new patient care equipment this year. In addition, the Auxiliary supported Nursing Week 2021 by generously donating over \$900 of gift cards for staff, all in support of locally owned business. Their physical presence in the hospital has been dearly missed by all staff, patients and physicians and we are optimistic that we can resume this program before the end of 2021.

On behalf of our staff and patients we thank you!
Our Auxiliary is an integral part of our healthcare team.

Foundation

The AMGH Foundation and their generous donors raised over \$600,000 last year. An incredible achievement in times of COVID-19. It demonstrates the depth of passion and commitment the community feels for their local hospital. As a hospital that responds to the healthcare needs of Huron County, these donations are essential to fund key equipment purchases. Keeping quality healthcare close to home, keeping you safe and healthy.

Approved Capital Funding in 2020/2021 provided by AMGH Foundation (\$1,200,000), Auxiliary (\$19,150) and other Donors:
\$1,219,150

THANK YOU!

On behalf of AMGH Staff and Physicians—'thank you' to all of the Community Members and Organizations who have provided us with support over the last year from food, drive-by's, lawn signs, best wishes and much needed PPE. You are appreciated!

Finance

Total Hospital Operations Revenue..... \$29,365,874
 Total Hospital Operations Expense \$28,188,176
 Operational Surplus /(Deficit) \$1,177,698

Quality

AMGH is committed to providing the highest quality of care to our patients and the community we serve. In spite of the challenges we have faced with the COVID-19 pandemic, 100% of patients we cared for during this time would recommend this hospital to their family and friends.

To Donate:

Alexandra Marine and General Hospital Foundation
 120 Napier St, Goderich ON N7A 1W5
 519-524-8508












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 www.amghfoundation.ca

Contact Us:

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	ED Visits	11,238
	Ambulatory Care Visits	7,655
	Admitted Patients	1,578
	Births.....	99
	Surgical Cases	1,177
	Dialysis Visits.....	1,719
	Lab Procedures	234,984
	Telestroke Patients (Assessments)	75
	Diagnostic Imaging	
	• CT Exams.....	4,477
	• X-Rays	8,547
	• Mammography	938
	• Ultrasound	6,500
	• OBSP	1,140

Average Triage to Physician Time—48.41 Minutes

